# FIRST PACIFIC COMPANY LIMITED PRESS RELEASE

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## PLDT GROUP REPORTS RECORD PROFIT OF **P28** BILLION NORMALIZED NET INCOME OF **P25** BILLION ALSO A HISTORIC HIGH DIVIDEND OF **P14/SHARE DECLARED**

The attached press release was distributed today in Manila by Philippine Long Distance Telephone Company (PLDT), in which First Pacific Group has a 24.2 per cent economic interest, and a 31.3 per cent voting interest.

PLDT is the leading telecommunications service provider in the Philippines. It is based in Manila, and has common shares listed on the Philippine Stock Exchange and ADRs listed on the New York Stock Exchange and on the Pacific Exchange located in San Francisco, California. Through its three principal business groups – Wireless; Fixed Line; and Information and Communications Technology – PLDT offers a wide range of telecommunications services across the Philippines' most extensive fiber optic backbone, cellular, fixed line and satellite networks.

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# PLDT GROUP REPORTS RECORD PROFIT OF #28 BILLION NORMALIZED NET INCOME OF #25 BILLION ALSO A HISTORIC HIGH DIVIDEND OF #14/SHARE DECLARED

- PLDT reports consolidated net income of #28 billion for 2004; normalized net income at #25.2 billion
- PLDT fulfills commitment to restore dividends to common shareholders at ₽14/share
- Cellular service revenues increase 27% on the back of subscriber net additions of over 1.6 million and 6.2 million for the fourth quarter and full year 2004, respectively; combined Smart and Piltel subscriber base at 19.2 million
- PLDT Fixed Line reduces debt by US\$500 million, ahead of targets
- Consolidated EBITDA rises to #70.4 billion; Consolidated EBITDA margin improves to 61% of revenues
- Consolidated free cash flow reaches ₽37.3 billion
- Smart pays total cash dividend of P16.1 billion to PLDT in 2004

**MANILA, Philippines, 1<sup>st</sup> March 2005** — Philippine Long Distance Telephone Company ("PLDT") (PSE: TEL) (NYSE: PHI) today announced its audited financial results for 2004, with a record reported net profit of  $\neq$ 28 billion. In addition, the Company's Board of Directors also approved the payment of dividends to common shareholders at the rate of  $\neq$ 14/share. Payment will be made on 12<sup>th</sup> May to shareholders of record as of 31<sup>st</sup> March 2005. This marks the resumption of dividend payments to common shareholders since April 2001 when the last dividend was paid.

Cellular subsidiaries, Smart Communications, Inc. ("Smart") and Pilipino Telephone Corporation ("Piltel"), sustained their strong performances and contributed significantly to the rise in PLDT's consolidated net income of  $\clubsuit$ 28 billion, inclusive of the gain on the debt exchange transaction completed in July 2004. Normalized consolidated net income rose to  $\clubsuit$ 25.2 billion, 237% over the normalized and restated net income of  $\clubsuit$ 7.5 billion reported in 2003. Service revenues for the PLDT Group likewise increased by 14% to  $\clubsuit$ 115 billion while consolidated EBITDA improved to  $\clubsuit$ 70.4 billion as cash operating expenses declined by 9%. These reported financial results and comparative numbers reflect the impact of adjustments taken as a result of the adoption of all applicable International Accounting Standards.

The increase in consolidated free cash flow, which grew 65% from  $\neq$ 22.6 billion in 2003 to  $\neq$ 37.3 billion in 2004, enabled the Group to accelerate its deleveraging program. PLDT Fixed Line reduced its debt by US\$500 million in 2004, surpassing both initial target of US\$300 million and the subsequently raised target of US\$350 million.

#### Cellular: Staying Ahead of Competition

Despite heightened competition, Smart and Piltel, together, added more than 6.2 million subscribers in 2004, bringing the PLDT Group's total cellular subscribers to 19.2 million and

maintaining its market share of about 58%. Smart added over 4.5 million subscribers while *Talk 'N Text* added 1.7 million subscribers to end 2004 with 14.6 and 4.6 million subscribers, respectively. Total net subscriber additions in 2004 increased by 35%, from 4.6 million last year to over 6.2 million this year. In the fourth quarter alone, when a number of aggressive initiatives were launched by competition, Smart and Piltel added over 1.7 million subscribers. The cellular penetration rate continues to exceed expectations, reaching approximately 39% at the end of 2004 although the existence of subscribers owning multiple SIMs has likely inflated this rate to a certain extent.

More importantly, Smart and Piltel maintained their share of industry revenues at approximately 59%. Consolidated cellular revenues and net income continued to rise, with consolidated service revenues increasing to  $\neq$ 67 billion, 27% higher than the  $\neq$ 53 billion realized last year. Consolidated cellular EBITDA grew by 31% to  $\neq$ 42.5 billion from  $\neq$ 32.4 billion mainly due to higher revenues. EBITDA margin improved to 63% in 2004 from 61% last year. Normalized net income nearly doubled to  $\neq$ 23.3 billion from  $\neq$ 12 billion last year while free cash flow remained strong at  $\neq$ 17.6 billion. Smart paid an additional cash dividend of  $\neq$ 4.8 billion to PLDT in December 2004, bringing its 2004 total dividend payments to  $\neq$ 16.1 billion. Smart intends to raise its dividend payment to PLDT to  $\neq$ 20 billion in 2005, subject to securing the relevant approvals from its creditors.

The consolidated debt position of the wireless group now takes into account the debts absorbed by Smart arising from the Piltel debt exchange transaction which closed on 2<sup>nd</sup> July 2004, as well as the residual third party debt remaining at Piltel. Smart completed the conversion of its Series K convertible preferred shares on 29<sup>th</sup> December 2004, which raised its ownership in Piltel to 86.5%, and is in the process of acquiring the remaining 6.5% common shareholding of PLDT in Piltel. Also in December 2004, Smart and Piltel entered into a new omnibus agreement which supersedes and replaces previous management agreements. The omnibus agreement covers the provision of all the services under the previous agreements, in consideration of a revenue sharing arrangement of 80-20 in favor of Piltel, a ratio which allows Smart to largely recover its costs while providing Smart and Piltel with a more equitable revenue sharing arrangement in the context of the latter's increased subscriber base, the resulting economies of scale, as well as declining network and operating costs per subscriber derived from improvements in productivity and technology.

*Smart Padala*, the first international and domestic cash remittance service via text which Smart launched in August, now services 14 countries, including the United Kingdom, the United States, Spain, Germany, Canada, Israel, Taiwan, Singapore, Greece, Hong Kong, Japan, Australia and Brunei. This breakthrough service allows overseas Filipino workers to remit money to their relatives in a more economic and efficient manner. Over 300,000 remittances have been sent to date via *Smart Padala* with transaction values averaging US\$100.

Smart's cellular network has expanded to 36 switches and over 5,200 base stations covering 97% of the country's population. Capital expenditures were just under  $\neq$ 15 billion during 2004.

"Once again, the mobile industry is proving to be one of change and challenge. Competition is heating up and we will address the evolving market dynamics in due course and in our usual innovative style. Furthermore, our acquisition of Meridian Telekoms should position us well for the emerging wireless broadband business," explained **Napoleon L. Nazareno, President and CEO of PLDT and Smart**.

# PLDT Fixed Line: Looking to Redefine Services

The Fixed Line business remains focused on maintaining the stability of its revenues and containing its cash operating expenses. Total revenues increased by 3%, from almost P47 billion in 2003 to P48.5 billion in 2004, mainly due to the positive impact of favorable rate and interconnection changes on NLD revenues and higher data service revenues. DSL subscribers numbered almost 50,000 at the end of 2004 from less than 25,000 a year ago and a number of complementary product offerings are in the pipeline.

Cash operating expenses were down 12% due to a higher level of compensation expenses in 2003 resulting from the manpower rightsizing program. EBITDA improved 19%, from  $\pm$ 22 billion in 2003 to  $\pm$ 26.3 billion in 2004 and the EBITDA margin likewise increased, to 54% this year from 47% last year.

Capital expenditures for 2004 totaled ₽5.8 billion, most of which were spent to expand PLDT's DSL and corporate data services.

As of the end of 2004, PLDT Fixed Line had 9,692 employees compared with 10,518 employees as of last year. PLDT Fixed Line reduced headcount by 826 in the year in line with its objective to right-size its organization.

PLDT's free cash flow in 2004 increased to ₽35.2 billion, on account of the ₽16.1 billion dividends from Smart, the improved Fixed Line EBITDA and a positive change in working capital. Accordingly, PLDT Fixed Line was able to reduce debts by US\$500 million during the year, well above the earlier estimate of US\$350 million. As of the end of 2004, PLDT Fixed Line's debt balance stood at US\$1.97 billion. PLDT Fixed Line expects to continue its aggressive deleveraging in 2005, thereby achieving savings in interest and financing costs and at the same time, reducing its risk profile.

"We are extremely pleased with the accelerated pace of our debt reduction program, which has resulted in our debt balance coming in under the US\$2 billion mark, and we are looking to sustain a similar pace in 2005. We are also poised to launch new products and initiatives this year as we work in tandem with the wireless side of the business to redefine and revitalize the fixed line business," concluded **Nazareno**.

## ePLDT: Growth in Expansion

ePLDT, the Group's information and communications technology arm, reported a net loss of P695 million for 2004 mainly as a result of a write-down on one of its investments. Without the write-down, ePLDT would have broken even, as the 42% increase in service revenues was offset by a 36% increase in cash operating expenses.

The call center business continues to flourish, with Vocativ and Parlance increasing their seats by 5% and 69%, respectively. The call centers generated revenues of  $\neq$ 1.2 billion, or 58% of our total ICT service revenues, while the Internet business increased its revenue contribution to  $\neq$ 569 million or 27%. Consolidated service revenues of ePLDT jumped by 42% in 2004 to  $\neq$ 2 billion compared with  $\neq$ 1.5 billion last year. With two more call centers open, ePLDT call

centers' capacity was approximately 2,600 seats at the end of 2004 and is expected to grow by another 775 seats by middle of 2005.

"Our major participation in the flourishing call center business and in internet service provision, whether it be through Infocom or Netopia, plays a key role in fulfilling the PLDT Group's vision of making all forms of communications affordable and accessible to Filipinos everywhere, said **Ray C. Espinosa, ePLDT Managing Director**.

## PLDT Group: Pulling In One Direction

With 2005 looking to be another challenging and highly competitive year, the PLDT Group has set for itself the following objectives:

- Continue develeraging thrust and increase dividends to common shareholders
  - Reduce consolidated debt by US\$500 million
  - Achieve a consolidated debt-to-EBITDA ratio below 1.5 times by 2006
  - $\circ~$  Increase common dividend payout ratio in 2006 to a minimum of 15% of 2005 EPS
- Maintain market leadership by introducing more product innovations
- Commence the upgrade to an IP-based network and boost broadband capabilities
- Develop bundled products and services across the Group's various businesses

"I am extremely pleased to announce the restoration of dividends to our common shareholders. While the present rate of P14 per share is modest, representing approximately a 1% dividend yield, the successful and continued acceleration of our develeraging program should allow us to increase this in 2006 and beyond. The strong performance of the wireless business continues to drive our profits but we have begun to look beyond mobile growth and are now focusing on developing new products and services that capitalize on the Group's collective assets and capabilities. The IAS adoption introduces an element of volatility to our bottom line moving forward but has no effect, of course, on our free cash flow. It has always been our goal to return value to our shareholders once we turned the Company around and our strengthening free cash flow should enable us to deliver on that promise," said **Manuel V. Pangilinan, PLDT Chairman**.

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-	PLDT Consolidated For the year ended 31st December 2004 2003 <sup>(a)</sup>	
(in million pesos, except per share amount)		
Service revenues	115,254	100,795
Non-service revenues	6,269	10,523
Other income	4,715	720
-	126,238	112,038
Expenses	93,318	110,362
Income before income tax	32,920	1,676
Provision for (benefit from) income tax	4,948	(545)
Net income - As Reported	28,044	2,123
Normalized net income <sup>(b)</sup>	25,166	7,495
Nomalized EPS	139.27	35.47

(a) Reflects the adoption of IAS

(b) Reflects the adoption of IAS and certain adjusting items

This press release may contain some statements which constitute "forward-looking statements" that are subject to a number of risks and uncertainties that could affect PLDT's business and results of operations. Although PLDT believes that expectations reflected in any forward-looking statements are reasonable, it can give no guarantee of future performance, action or events.

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#### About PLDT

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PLDT is listed on the Philippine Stock Exchange (PSE:TEL) and its American depositary shares are listed on the New York Stock Exchange (NYSE:PHI) and the Pacific Exchange. PLDT has one of the largest market capitalizations among Philippine listed companies.

Further information can be obtained by visiting the web at www.pldt.com.ph.